



Juran, Quality, and a Century of Improvement: The Best on Quality Book Series of the International Academy for Quality, Volume 15

Kenneth S. Stephens

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The fifteenth edition of this influential book series is a tribute to the person and works of Dr. Joseph M. Juran. For over three-quarters of a century the quality discipline has been blessed by the person and dynamics of Dr. Juran. His philosophies and contributions to the quality disciplines, his longevity as a contributor, and his vision in managing for quality, have had significant influences on the world of quality. Among the world renowned contributors (and International Academy for Quality members) to this volume include: Frank M. Gryna, A. Blanton Godfrey, Yoshio Kondo, Joe DeFeo, and Greg Watson. Contents: Section I Tribute to Dr. Joseph M. Juran Chapter 1 Brief Biographical Synopsis for Dr. Joseph M. Juran Chapter 2 Juran Institute Chapter 3 The Juran Center for Leadership in Quality Chapter 4 The Juran Medal and CEO Recipients An Enduring Monument to Dr. Joseph M. Juran Chapter 5 Global Influence Section II Selected Works of Dr. Joseph M. Juran Chapter 6 The Two Worlds of Quality Control Chapter 7 Quality Problems, Remedies, and Nostrums Chapter 8 The QC Circle Phenomenon Chapter 9 Operator Errors Time for a New Look Chapter 10 Mobilizing for the 1970s Chapter 11 Management Interface Chapter 12 The Non-Pareto Principle Mea Culpa Chapter 13 That Uninterested Top Management Chapter 14 Japanese and Western Quality Chapter 15 Quality Control in Service Industries Chapter 16 Product Quality A Prescription for the West Chapter 17 The Quality Trilogy A Universal Approach to Managing for Quality Chapter 18 The Upcoming Century of Quality

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